

ARTONI : USER FRIENDLY INTERNET SERVICES

Customer satisfaction is the underlying principle behind the investment that brings the new website www.artoni.com online. Services in real time even via smartphones and tablets.

Reggio Emilia, 26 April 2016 - Before, the Artoni world was "within a click". From now on, it'll be even more so. This was the guideline that brought our new website www.artoni.com online.

It was a substantial overhaul inspired by listening to Artoni customers and addressing their needs. Many of the functions habitually used in our relations with our customers are now more easily accessible and "user friendly". Even those who visit the Artoni website for the first time can find immediate solutions to their transport needs both in Italy and abroad, and will sense Artoni's daily endeavour to meet the requirements of enterprises, which are rapidly changing thanks to the new digital media available. Each year, Artoni deals with over 7 million shipments for more than 14,000 companies.

Online access to the Artoni world will now make it very easy to track the progress of each shipment.

Dialoguing with customers in real time is of priority importance for Artoni. This is why assistance functions have been included, since customers must be sure that their requests are dealt with promptly, whether they're in their offices or on the move, using smartphones or tablets.

An undeniable asset for Artoni customers, who can access the Artoni OnLine reserved area and handle pick-up orders directly via the web, access data and documents concerning their shipments, display and download proof of delivery documents (POD), consult their bills, access statistics and lots of other information.

Using the website, you can also find your nearest Artoni operation centre from a network that includes 70 centres in Italy and an extremely widespread network of links in both Europe and world-wide.

User-friendly are the key words that describe Artoni's new investment, part of an overall efficiency drive providing a sound technological foundation for future expansions of services.

ARTONI TRASPORTI

Artoni is now one of the major Italian enterprises in the Transport and Integrated Logistics sector. It works with some 14,000 customer companies and deals with 7 million shipments a year. Thanks to a network of 70 branches scattered throughout Italy, Artoni provides a vast range of domestic and international freight transport services, and plans logistic and supply chain management solutions. For further details: www.artoni.com

Artoni press contacts
Tel. 0522.369111 – Fax. 0522.369130
Rossana Panella – rossana.panella@artoni.com

Artoni Trasporti S.p.A.
Società unipersonale

Sede Legale
Via Romania 22 – 42124 Reggio Emilia
Tel. +39 0522 369111
Fax. +39 0522 369130
www.artoni.com – info@artoni.com

Sede Amministrativa
Via Cisa, 11 – 42016 Guastalla (RE)
Tel. +39 0522 219511
Fax. +39 0522 824041
amministrazione.gu@artoni.com

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C.F. & P.I. 02248020352
Reg. Imprese di RE 02248020352
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